



Permanent log delete to prevent log roll over

RetroSign GR1 and GR3 come in two firmware version 3.xx and version 4.xx. Both versions lower than 3.38 and 4.04 has a bug that generates an overflow when the instrument log contains more than approximately 65.000 measurements.

The overflow causes the instrument to reset and the instrument is, unfortunately, not able to work after the overflow and has to be sent to a DELTA or a DELTA distributor for update.

To prevent the overflow two countermeasures can be taken:

1. The log can be permanent deleted by the user before the log reaches 65.000 measurements.

To delete the log permanently you must use the RetroSign_Util.exe. file. **It is not sufficient only to delete the log from the RetroSign menu, RetroSign_Util must be used!**

[Download RetroSign_Util file](#)

[Download RetroSign_Util manual](#)

2. Upload the firmware to a newer release. This must be done by DELTA or a DELTA distributor.